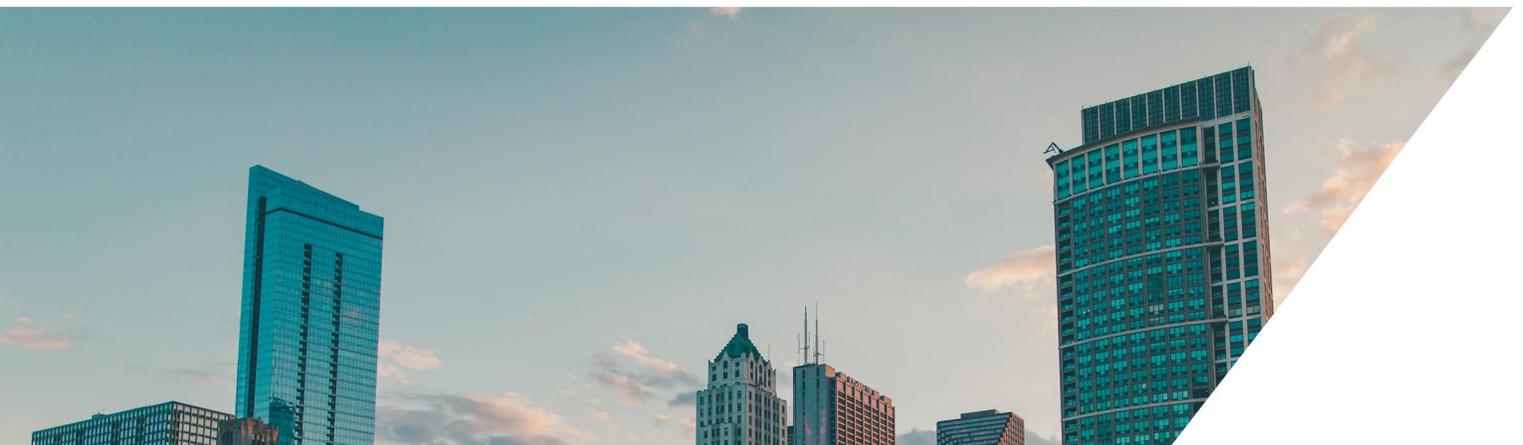


To protect its data integrity, Altisource Asset Management Corporation (AAMC) joined hands with The Henson Group.

Discover how AAMC migrated to a secure virtual workspace with Microsoft Azure in a record time of less than 6 weeks.



AAMC's Challenge

Being a global asset management company, AAMC wanted to connect its employees remotely to virtual desktops in a secure manner. Though the employees would connect to their office servers remotely, AAMC's unscalable on-premise servers left them struggling with issues like latency and poor user experience. The pivotal hazard that could arise from working on a unscalable server was a threat to AAMC's data integrity. There was a sense of urgency for them to migrate to a secured virtual platform. They were also concerned for backups and data recovery in case of any mishap.

Working with Henson Group

Henson Group began as a service integrator and 16 years later is an award-winning CSP partner. The group specializes in cloud computing with a major focus on Microsoft Azure. With the Group's technology expertise, they offload IT workloads, manage client servers, and upgrade existing packages.

As a premier provider of Microsoft licensing and managed services, Henson Group were able to assist AAMC with Microsoft Azure's Windows Virtual Desktop (WVD) in a period of four to six weeks.

AAMC used WVD to connect its employees remotely to the virtual workspace to reduce latency and enhance user experience. Moreover, the WVD was hosted separately for their prime geographies like the US and India for seamless serviceability.

Henson Group also integrated Citrix with WVD to centralize and secure AAMC's means to host desktops, thereby safeguarding their data integrity. AAMC also harnessed the power of Azure Site Recovery to keep the business running without losing any critical data.

Meaningful Partnership

Henson Group, a Microsoft Gold Partner, worked relentlessly to offer their full support to AAMC throughout. AAMC's employees were now able to use a scalable WVD remotely while adhering to full compliance, thereby safeguarding data integrity. The latency issues improved drastically as the WVD was hosted separately for the US and India.

With Azure Site Recovery (ASR), AAMC also capitalized benefits of Business Continuity and Disaster Recovery (BCDR). They were also able to use Citrix to manage and monitor WVD session hosts easily. This helped their users to connect using Citrix console without the need to use a remote desktop. Azure Backup was deployed for an automated backup to prevent any data loss in case of a mishap. Regular automated backups were configured as per the policy to prevent data loss diligently. WVD also helped AAMC to implement organizational policies and controls to protect the data and to comply with auditing policies.

Why Henson Group?

"Given the timelines and situation, when we began our partnership with Henson Group (HG), it required immense patience and flexibility. The entire team at HG demonstrated both in abundance.

One of the best things about working with HG was that their team was always available to help us in distress by going out of their way. HG ensures that they offer great service to the client. They have an exceptional team which impressed us with their work ethic, temperament, team management, customer-centric, and technical expertise.

I believe I got extremely lucky when I picked HG as our partner for building our cloud infra backbone and MSP. Trust is probably the most important factor to build a relationship, especially in a service-based industry. I have no second thoughts in saying that HG's team has earned my trust.

Once again, thank you for all the hard work. My team and I at AAMC greatly appreciate the efforts put by the entire team at Henson Group.

I am sure this is just one of the many projects that AAMC and HG will collaborate on, and marks the beginning of a long working relationship."

Devesh V Tripathi,
Vice President – Information Technology
Altisource™ Asset Management Corporation

Using the Microsoft Azure platform allows businesses like AAMC to offer a secure virtual environment to their employees by ensuring data integrity.

If the focus of your business is to enhance the customer serviceability by offering a seamless work experience to your employees, then Microsoft Azure is all that you need.